

DECISION-MAKER:	HEALTH OVERVIEW AND SCRUTINY PANEL		
SUBJECT:	INQUIRY MEETING 2 – ACCOMMODATION AND SUPPORT SERVICES THROUGH THE VOLUNTARY SECTOR AND ACCESS TO AND DISCHARGE FROM HEALTH SERVICES		
DATE OF DECISION:	20 FEBRUARY 2014		
REPORT OF:	ASSISTANT CHIEF EXECUTIVE		
<u>CONTACT DETAILS</u>			
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STATEMENT OF CONFIDENTIALITY			
None			

BRIEF SUMMARY

This report provides details for the second meeting of the Health Overview and Scrutiny Panel (HOSP) Inquiry examining the impact of housing and homelessness on the health of single people.

The issues will be separated into two sections:

Part A will focus on homelessness accommodation and support services, offered by the voluntary sector. Services represented will include:

For adults:

- Society of Saint James - Guy Malcolm, Operations Director
- Two Saints - Jon Bramley, Business Development Manager

For young people:

- No Limits – Alison Ward, Project Manager
- Chapter 1 – Tina Hill, Service manager

PART B will focus on access to and discharge from health services.

Services represented will include:

- Homeless Healthcare Team - Pam Campbell, Consultant Nurse Homelessness and Health Inequalities, Solent Healthcare
- Substance misuse – Jackie Hall, SCC Integrated Commissioning Unit, Commissioner
- Mental Health Services – Dr Shanaya Rathod, Southern Health
- Adult safeguarding – John Callaway, SCC, Social Worker

RECOMMENDATIONS:

- (i) The Panel is recommended to consider the information provided by presentations and use this, alongside the appendices, as evidence in the inquiry.

REASONS FOR REPORT RECOMMENDATIONS

1. To enable the Panel to consider the evidence in order to agree findings and recommendations at the end of the inquiry process.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

2. Not to proceed with inquiry. This option was rejected as the Panel have agreed to undertake the inquiry given the current high demand for single accommodation alongside the fact that single homeless people are less likely to be in priority need. It is widely known that homelessness, especially rough sleeping, has significant and negative consequences for an individual's health. Many studies have found strong correlations between homelessness and a multiplicity, and increased severity, of both physical and mental health conditions.
3. However, despite this increased morbidity, homeless people consistently miss out on the healthcare they need. As a result, health problems are left untreated and health deteriorates. When homeless people do access health services, they are likely to do so in an unplanned way (for example through accident and emergency) and to be in a state of chronic ill health. This results in longer stays in hospital and multiple readmissions, and has clear cost implications. The Inquiry aims to consider the impact and barriers to single homelessness people accessing healthcare and other services and make recommendations that aim to reduce blockages in the system and prevent future increasing demand on services, within existing cost constraints.

DETAIL (Including consultation carried out)

4. Following discussions with services some minor modification have been made to the Inquiry plan for the third meeting to focus on access to and ensuring long term accommodation, and the fourth meeting tackling complex health and other needs associated with homelessness. An amended Inquiry Plan is attached at Appendix 1.
5. The purpose of the Inquiry is to consider the impact of housing and homelessness on the health of single people, a significant number of whom have complex needs, and live unsettled and transient lifestyles, and to examine the difficulties that their everyday life presents to deliver a preventative and planned approach to improve their health and well being and access to a settled and decent home.
6. The second meeting will be split into two sections.
Part A of the Inquiry aims to consider the issues and barriers for accommodation and support based service providers in the voluntary sector.
Part B will consider access to and discharge from relevant health services.

PART A: ACCOMMODATION AND SUPPORT BASED SERVICE PROVIDERS IN THE VOLUNTARY SECTOR

7. **Society of St James** - Guy Malcolm, Operations Director, will highlight the services, issues and barriers that their clients experience. The Society of St James is a charity offering homeless and drug and alcohol dependency services in Southampton. An overview of their services and issues their clients experience is attached at Appendix 2. Further information on the services they offer is also available at www.ssj.org.uk
8. **Two Saints'** work in Southampton is with Single Homeless People. They have three main services, all of which work at the front end of the homelessness pathway. Jon Bramley, Business Development Manager, will talk about the services and issues for their single homeless clients. An overview of the Two Saints services and issues is attached at Appendix 3. Further information on the service Two Saints offer is also available at www.twosaints.org.uk
9. **No Limits** is an information and advice service for young people up to the age of 26. No Limits are a member of Youth Access. Youth Access is the national membership organisation for young people's information, advice, counselling and support services (YIACS). Alison Ward, Project Manager, will highlight the services and issues for young homeless people. An overview of No Limit services, client profile, case studies and key issues is attached at Appendix 4. Further information on No Limits services is available at www.nolimitshelp.org.uk
10. **Chapter 1 Young People's Supported Housing Service (Kingsley House)** provides supported housing to 16-25 year olds who have been homeless or at risk of homelessness. The service offers a range of accommodation to best suit the skills & circumstances of the individual. Tina Hill, Service Manager, will outline the services and issues for Chapter 1 clients. An overview of the Chapter 1 services is attached at Appendix 5. Further information on No Limits services is available at <http://www.chapter1.org.uk/kingsley-house--southampton>

PART B: ACCESS TO AND DISCHARGE FROM RELEVANT HEALTH SERVICES.

11. The **Homeless Healthcare Team** provide GP and health support from the Two Saints Cranbury Day Centre, along with outreach work at other provider services. Pam Campbell - Consultant Nurse Homelessness and Health Inequalities, Solent Healthcare, will give the panel more detailed information on the services and issues their clients present. An overview of the service and issues for the Homeless Healthcare Team are attached at Appendix 6.
12. Southampton's current **Substance Misuse Services** have been incrementally developed under the strategic direction of the Drug Action Team Partnership and the Tackling Alcohol Partnership since 2000. Alcohol services have recently been extended and improved via QIPP. Jackie Hall, SCC Integrated Commissioning Unit, Commissioner will outline the services and issues for clients linked to homelessness. An overview of the substance misuse services is attached at Appendix 7.

13. **Mental Health Services** are provided in Southampton by the Southern Health NHS Foundation Trust. Dr Shanaya Rathod, will give the panel an insight into the issues for mental health services and homelessness. An overview of the city's mental health services is attached at Appendix 8.
14. John Callaway, a **social worker** predominantly supporting vulnerable adults with complex alcohol needs will highlight a number of case studies that reflect some of the issues facing his clients. It is also intended that a strategic perspective is also given on the key issues for adult safeguarding – to be confirmed.
15. It is also planned that the panel will be have an overview of the council's children's safeguarding perspective - a representative from the children safeguarding team is still to be confirmed.
16. The Panel is invited to have a discussion on the overall model of provision for homelessness health from a practitioner's perspective with those giving evidence for access to health services and accommodation and support services provided by voluntary sector.

RESOURCE IMPLICATIONS

Capital/Revenue

17. None

Property/Other

18. None.

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

19. The duty to undertake overview and scrutiny is set out in Section 21 of the Local Government Act 2000 and the Local Government and Public Involvement in Health Act 2007.

Other Legal Implications:

20. None

POLICY FRAMEWORK IMPLICATIONS

21. None

KEY DECISION? No

WARDS/COMMUNITIES AFFECTED:	ALL
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SUPPORTING DOCUMENTATION

Appendices

1.	Inquiry Plan Version 3
2.	Overview of Society of St James
3.	Overview of the Two Saints
4.	Overview of No Limits
5.	Overview of the Chapter 1 Kingsley House
6.	Overview of Homeless Healthcare Team
7.	Overview of Substance misuse services
8.	Mental Health Services, southern Health

Documents In Members' Rooms

1.	None
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Equality Impact Assessment

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.	Yes/No
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Other Background Documents

Equality Impact Assessment and Other Background documents available for inspection at:

Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1. None	